



Limited Liability Company «Zvezda Shipbuilding Complex»  
(Zvezda SBC, LLC)

## QUALITY ASSURANCE POLICY for 2019

Zvezda SBC, LLC activities are based on existing strategy of development of shipbuilding industry of the Russian Federation.

Zvezda SBC, LLC mission is to ensure the development of the shipbuilding industry in Russia by consolidating efforts in the field of advanced quality management technologies and creating perspective shipbuilding directions, including nuclear shipbuilding, taking into account the compulsory care for the environment, which is an integral part of corporate culture.

Zvezda SBC, LLC strategic goal is to achieve leadership in the field of domestic shipbuilding by implementing strategy of shipbuilding complex development, creating a modern shipbuilding complex with the implemented Digital Production program, which allows the Company to strengthen and maintain its production and intellectual potential, increase production efficiency, achieve substantial development of the production base, optimize the mechanisms of interaction with suppliers, contractors and the customer continuously improving products, processes and working conditions for the Company's employees and partners.

Zvezda SBC, LLC policy is aimed at continuous improvement of products quality in order to meet customers' requirements with the use of the following methods:

- Implementation and development of the process approach which includes PDCA cycle and risk-based thinking when building Zvezda SBC, LLC management system;
- Systematic analysis of current and perspective requirements and expectations of the customer and objective appraisal of satisfaction with our products;
- Continuous improvement of Zvezda SBC, LLC employees competence in order to reduce risk of poor-quality products fabrication;
- Production digitalization;
- Implementation of continuous improvement and development approach;
- Maintenance and improvement of Quality Management System in accordance with the requirements of ISO 9001:2015, GOST RV 0015-002-2012.

**Zvezda SBC, LLC management undertakes to implement quality assurance policy, ensure availability of resources necessary for QMS, continuously improve QMS and comply with the requirements of ISO 9001:2015, GOST RV 0015-002-2012 in order to achieve its goals !**

**Zvezda SBC, LLC management undertakes to ensure QMS efficiency, encourages all employees to comply with the policy, contribute to achieving the goals of quality policy and increasing customers satisfaction!**

General Director

S.I. Tseluiko

